

Options & Charges vs Vendor Charges

2023-01-05 - Jennifer M - Orders

When editing the product information within order documentation in ESP, there are two sections that work in conjunction with one another: Options & Charges and Vendor Charges.

The Options & Charges section includes any charges beyond the base pricing which are active on the quote, invoice, or order. The Vendor Charges section will contain any potential charges provided by the supplier so you do not need to refer to the product detail page or re-key any information; but these charges are not included in the order until you manually add them.

For example, the vendor may include a charge for a gift box. If your customer requested the product have a gift box, then this charge would apply, so you can click on the "+Add Charge" link to include on the order. If not, you do not need to take any action. The charge will remain in the Vendor Charges section and not be included on the order.

Options & Charges

Charge Type	Description	Visible	Run	Quantity	Net Cost	Margin (%)	Price	Tax
+ Add a Charge + Add a Run Charge								

Vendor Charges

Vendor Charges	Quantity	Net Cost	Margin (%)	Price
Packaging Charge - Individually Gift Boxed - Individually Gift Boxed + Add Charge	1	\$2.0000	20.00%	\$2.5000
Re-order Charge - Gift Boxes - Gift Boxes + Add Charge	1	\$20.0000	20.00%	\$25.0000
+ Add a Custom Charge				

Once a charge has been moved into the Options & Charges section, you will be able to edit the information.

[See this in action!](#)