

No Price Grid Shown in Preview, but Pricing Enabled

2023-01-10 - Jennifer M - Projects & Presentation

In the Presentation Preview window, you will see a real-time update of the Product Page and Landing Page. As you enable product details using the sliders in the Presentation Settings area, you will see the preview of the Product Page update to reflect those changes.

So, why if you enabled pricing is there no price grid showing in the preview sometimes? When a supplier provides a single base pricing option for an item, the price information will be shown on the preview. However, if the supplier has provided multiple price grids for an item, no price grid will be displayed because you will need to select which pricing you would like to offer your customer for the product.

• Single Price Grid:

The screenshot shows the 'Presentation Settings' panel on the left and the 'Presentation Preview' on the right. In the settings, the 'Pricing' checkbox is checked and circled in blue. The preview shows a 'Travel Mug with Lid' with a 'Pricing and Charges' table. A blue arrow points to the table, which lists various pricing options for different quantities.

Quantity	Price
1	\$12.50
2	\$23.50
3	\$34.50
4	\$45.50
5	\$56.50
6	\$67.50
7	\$78.50
8	\$89.50
9	\$100.50
10	\$111.50
11	\$122.50
12	\$133.50
13	\$144.50
14	\$155.50
15	\$166.50
16	\$177.50
17	\$188.50
18	\$199.50
19	\$210.50
20	\$221.50

• Multiple Price Grid:

The screenshot shows the 'Presentation Settings' panel on the left and the 'Presentation Preview' on the right. In the settings, the 'Pricing' checkbox is checked and circled in blue. The preview shows a '12 oz. Two Tone Latte Mug' with a 'Price Grid Not Shown' label and a blue arrow pointing to the area where a price grid would normally be displayed.

For more information on how to select price grids for a presentation, please review the [Pricing section of the Edit Product Information](#) article or [watch this quick video](#).

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